

# The Construction Process

## Before Work Begins

You may see early work in some areas such as paint markings, survey work, or flags to mark utilities.

## During Construction

Signage will be placed in the neighbourhood. You may see crews and equipment, temporary noise, debris, and parking changes. Different crews will be present at different stages in the process, they may be locating utilities, digging, installing the fibre line, or completing in-home appointments.

## After Construction is Complete

Disturbed area will be restored once construction is complete, weather permitting. If you have concerns, contact the Broadband Team.

## Installation on Your Property

If you sign an Access Agreement, a technician will extend the fibre into your home, and install a small device, called an Optical Network Terminal (ONT).

The ONT is placed near where other utilities enter the building and must be plugged into an electrical outlet.

Appointments are required.



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# Broadband Fibre Network: Phase 2

What to expect in your neighbourhood



High-speed broadband coming to Sturgeon County with support from the Governments of Canada and Alberta.

# Access Agreements

## Why do I need to sign an Access Agreement?

To bring the fibre on to your property, the County needs your permission. The agreement allows workers to do work on your property, installation and maintaining of the fibre, now and in the future.

## What happens If I sign the Access Agreement?

By signing you allow crews to:

- Install the line to your property, up to the building
- Using construction equipment on your property as needed
- Install indoor equipment that can connect you to the fibre
- Return for inspections and future maintenance, only if required

## What you may see or hear:

- Digging and/ or drilling in some areas
- Temporary digging in yards
- Small access hole where the fibre connects to the building



# Access Agreements and Signing Up for Internet

## Do I have to buy internet if I sign?

**No. You are not signing up for internet service.**

Signing the access agreement gives crews permission to install the fibre line on your premises.

Residents can book an appointment to have the required equipment installed inside their homes.

## What if I don't sign the agreement?

### *Subdivision or Hamlet Property Owners:*

The line will be installed to the edge of your property, making future installations easier and less expensive.

### *Rural Property Owners:*

The line will not be installed to your property line. As a result, future installation may take more time and be expensive.

## What if I don't sign, but I want to install fibre later?

You can still have fibre installed later, but the timing will depend on the future plans and scheduling.

As the property owner, you may have to pay to bring the line to the property in the future if you change your mind.

# Does Fibre Improve My Internet?

Yes. The Broadband Fibre network will allow residents and businesses access to a better internet network.

## This includes:

- **Faster Internet** - Enjoy smooth streaming, video calls, and other online activities.
- **Reliable Connection** - Underground fibre internet is stable, and will not change when weather is bad.
- **Adds Market Value** - Better internet access, and well built lines will last long-term, adding value to your property for future buyers.

## Stay Connected

For updates, maps, and answers to common questions visit,

[engage.sturgeoncounty.ca/broadband](https://engage.sturgeoncounty.ca/broadband)

or scan the QR code.

